

Frequently Asked Questions

- **How will I know where my rebate reservation application is on the NSHP Waiting List?**

Each rebate reservation application on the NSHP waiting list has a project ID assigned to it. This is the same project ID that is assigned to your application on the NSHP online application tool. If you do not know your project ID, you may request this information from your program administrator.

- **Where can I find the NSHP Waiting List and the available program funding?**

The NSHP waiting list is available at www.gosolarcalifornia.ca.gov/nshp/waiting/ and will be updated twice a month. Available program funding is available at www.gosolarcalifornia.ca.gov/nshp/waiting/ and will be updated twice a month.

- **I submitted my rebate reservation application prior to the creation of the NSHP Waiting List. Will my rebate reservation application be subject to this waiting list?**

All rebate reservation applications that have not received a reservation will be subject to the NSHP waiting list.

- **I have a large project that may require an extended plan-check. Will rebate reservation applications submitted after my application with a shorter plan-check be processed ahead of me?**

Complete rebate reservation applications will be processed based on the date they are submitted to the program administrator. If the complete rebate reservation application is added to the NSHP waiting list, but still undergoing the plan check review by the program administrator when the Energy Commission is ready to process the application, the Energy Commission will hold the potential funds for that application until after it is processed.

- **The NSHP waiting list shows my project status as “CEC Final Review”. When will the Energy Commission review my rebate reservation application?**

The Energy Commission will review complete rebate reservation applications on the NSHP waiting list when additional funds become available. Consistent with Chapter III, Section E of the NSHP Guidebook, if the Energy Commission finds that a rebate reservation application contains minor omissions or discrepancies that do not affect eligibility or the requested amount to be reserved, the Energy Commission may request clarification and allow the applicant to submit clarifying information within 5 business days of the request. The clarifying information must be submitted and received within 5 business days by the PA. If it is not received by this time, the applicant will be directed to re-apply. Rebate reservation applications that are found to contain omissions or discrepancies that affect eligibility or the requested amount to be reserved will be directed to re-apply.

- **I increased the size of my system from what is specified in my original reservation. Do I qualify for additional funding?**

You may submit a payment claim for the incentive amount specified in the original reservation and it will be processed as specified in the NSHP Guidebook. However, requests for additional funding due to changes in the project design or the system size, design, or equipment will be added to the NSHP waiting list based on the date that request and supporting documentation are provided to the program administrator. The request for the additional amount will be processed as additional NSHP funding becomes available.